

Stephanie Rawlings-Blake

Mayor



Room 250 City Hall Baltimore, MD 21202

February 5th, 2016

TO: The Honorable Stephanie Rawlings-Blake, Mayor

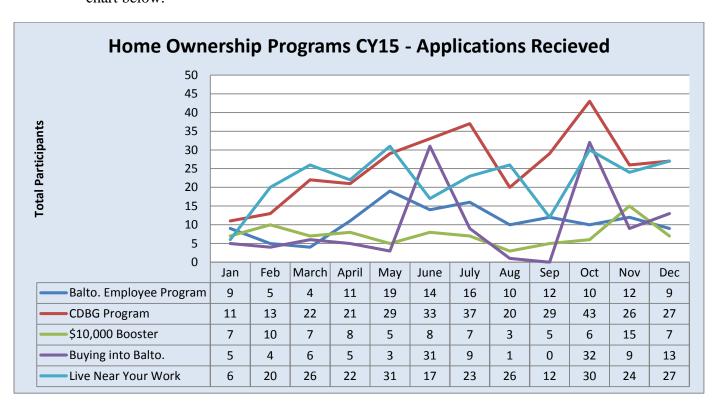
> Kaliope Parthemos, Chief of Staff Colin Tarbert, Deputy Mayor Sameer Sidh, Director of CitiStat

FROM: CitiStat Team

SUBJECT: DHCD Briefing

Making Progress

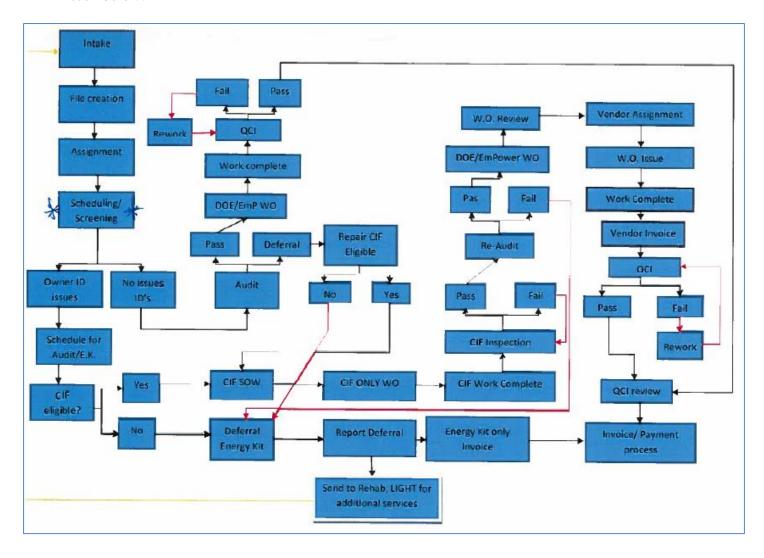
Promote Homeownership. Homeownership incentive programs rebounded from a slow September. The CDBG Program, Live Near Your Work, and the Buying into Baltimore program all made substantial improvements. Improvements have been made through improved targeting strategies, as well as a re-arrangement of staff to fully support the incentive programs. Progress can be seen in the chart below.





A number of noteworthy accomplishments have been made in DHCD's homeownership incentives program, which are listed below:

- Aided 412 home buyers with B-Hip.
- Aided 212 home buyers with Grand Slam incentives using \$520,000 in City funds (\$2,500 per buyer) and leveraging \$1,060,000 in State funds (\$5,000) per buyer.
- The total number aided in FY16 thus far with all programs is 701 home buyers.
- FY16 total projection from all home buyer incentive programs for home buyers aided stands at 1,295, an increase of more than 50% from FY15.
- New Weatherization Process Map. In order to have more checks in the system, and to be able to hold contractors more accountable for the work that is done for weatherization, a new process map has been developed by the agency that increases accountability by providing for multiple quality control reviews. The new process has been implemented and will be used going forward. The new process map can be seen below.





• Needs Improvement

- Weatherization through the Customer Investment Fund. The units served in the graph below specifically represent units served through the CIF Fund, separate from the graph above. Our goal moving forward will be to maintain consistency in the monthly units served, and to improve the total number of units served.
 - Heating Systems replaces the existing oil fired heating system with a natural gas system.
 - Energy Efficient Roofing allows for roofing repairs with traditional roofing and cool white roofing. The fund allows the program to service homes that would be ineligible due to a leaking roof and also preserves the energy conservation measures installed.
 - WX Enhancements allows for the replacement of outdated and dangerous wiring to allow insulation, LED lighting, lighting automation and shower clock timers.
 - Health and Safety allows for minor structural, electrical and plumbing repairs as well as indoor air quality, chimney repairs and moisture control.

